PRANIT Portal - Password Reset Manual

(Portal Link: https://etender.powergrid.in)

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1   Pre-requisite

1.1   User ID/Login ID

User must have valid Login ID at PRANIT Portal.

1.2   Email ID

User must have valid email ID mapped to their login id at PRANIT Portal. This is generally the email id provided by the user at the time of login id creation. User can either update email himself via Personalize link available after login to portal or request POWERGRID RFx owner / coordinator for change/update in email mapped to their login.

1.3   Mobile Number

User must have valid mobile number mapped to their login id at PRANIT Portal. This is generally the mobile number provided by the user at the time of login id creation. User can either update mobile number himself via Personalize link available after login to portal or request POWERGRID RFx owner / coordinator for change/update in mobile number mapped to their login.

2   Password reset

Open PRANIT portal https://etender.powergrid.in . Click on Reset Password link.

After clicking on Reset Password link, following screen will appear.

	Password Reset Utility	
1.	Reset Password using Security Question/Answer	Click Here
2.	Reset Password using One Time Password	Click Here

User may reset PRANIT Portal password via following utilities:

1. Reset Password Using Security Question/Answer (Refer 2.1 for detailed steps)
2. Reset Password using One Time Password (Refer 2.2 for detailed steps)

2.1 Password reset using Security question/answer

2.1.1 Click on Reset Password using security question/answer link.

Password Reset Utility		
	Link for Reset Password using security question/answer	
1.	Reset Password using Security Question/Answer	Click Here
2.	Reset Password using One Time Password	Click Here

2.1.2 At the "Logon Help" screen provide Logon ID and mapped E-Mail ID .

Logon Help

➡ Personal information ➡ Security question ➡ Confirmation ⬅

Having trouble logging in? ▬

Provide the following information to receive a new password   Enter Logon ID

Logon ID:* [   ]
E-Mail:* [   ]
[Submit]   [Cancel]   Enter E-mail ID

2.1.3 Click on Submit Button after filling Logon ID and E-Mail.

Logon Help

➡ Personal information ➡ Security question ➡ Confirmation ⬅

Having trouble logging in? ▬

Provide the following information to receive a new password
Logon ID:* [   ]
E-Mail:* [   ]
[Submit]   Cancel   Click Submit Button

2.1.4   On the next screen provide answer to your set Security Question. Make sure to enter the correct answer that you have saved earlier while setting Security Question and Answer under Personalize Link.

Logon Help

| ▶ Personal information | ➡ Security question | ➡ Confirmation ◀ |

Security Question

What is your favorite color?

Answer: [＿＿＿＿＿＿＿]   → Enter Security Answer

[Submit] [Cancel]

2.1.5   Click on Submit Button after providing Security Answer on Security Question Screen.

Logon Help

| ▶ Personal information | ➡ Security question | ➡ Confirmation ◀ |

Security Question

What is your favorite color?

Answer: [＿＿＿＿＿＿＿]

[Submit] [Cancel]   → Click Submit Button

2.1.6   New screen will appear with message, "New password was assigned and sent by e-mail". After sometime new password shall be delivered to the email mapped to login.

Logon Help

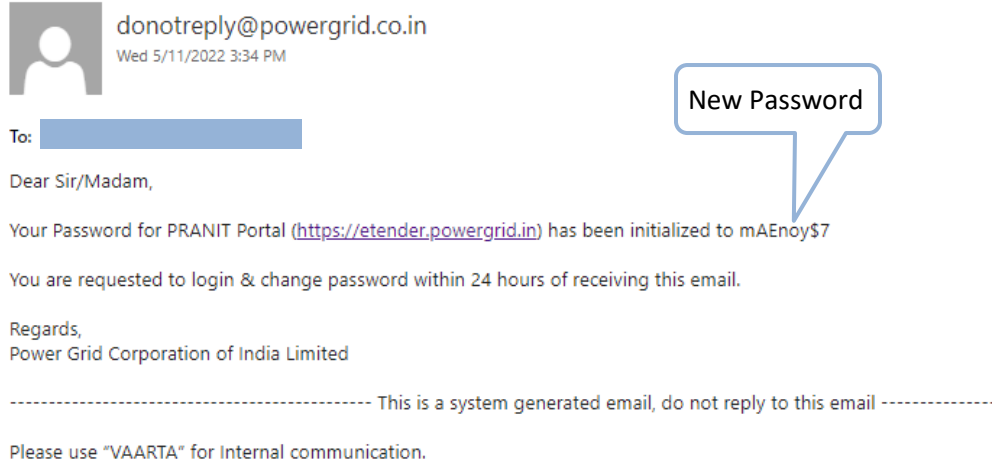| ▶ Personal information | ➡ Security question | ➡ Confirmation ◀ |

Confirmation of Password Reset

New password was assigned and sent by e-mail

[Continue]

2.1.7 User will receive an e-mail containing new password at email id mapped to login id. Kindly check junk/spam folders incase e-mail is not received in Inbox.

Password reset

donotreply@powergrid.in
Wed 12/01/2022 14:31

To:
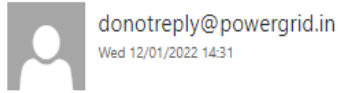
Dear
Your password has been reset.
Your new password is 15M%MulzZyf3YD

2.2 Password reset using One Time Password

2.2.1 Click on Reset Password using One Time Password link.

	Password Reset Utility	
1.	Reset Password using Security Question/Answer	Click Here
2.	Reset Password using One Time Password	Click Here

Link for Reset Password using OTP

2.2.2 "Logon Help" screen will appear. Provide Login ID and select medium to send OTP from options Mobile Number, Email Id or both

Logon Help

Personal Information → One Time Password → Confirmation

Having trouble logging in?

Provide the following information to receive a new password
* Enter User / Login Id:
* Select Medium to send OTP:

Enter Login ID

Get OTP   Cancel

2.2.3   Depending on the medium of OTP selected, please enter either mobile number or email id or both and click on Get OTP Button.

Or

Or

2.2.4   Enter OTP as received on Mobile or Email. Click on verify OTP button.

2.2.5   New screen with message, "New password was assigned and sent by email" shall appear. After sometime new password shall be delivered to the email mapped to login.
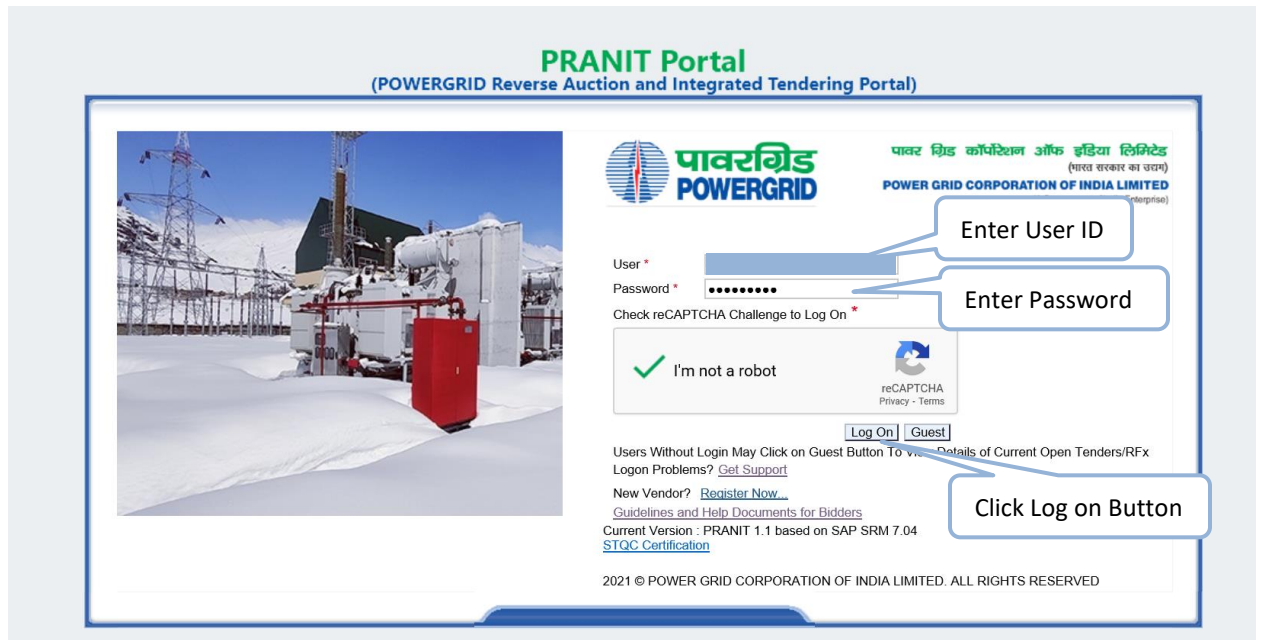
2.2.6 User will receive an e-mail containing new password at email id mapped to login id. Kindly check junk/spam folders incase e-mail is not received in Inbox.

PRANIT Portal - Password Initialize

donotreply@powergrid.co.in
Wed 5/11/2022 3:34 PM

To:

Dear Sir/Madam,

Your Password for PRANIT Portal (https://etender.powergrid.in) has been initialized to mAEnoy$7

New Password

You are requested to login & change password within 24 hours of receiving this email.

Regards,
Power Grid Corporation of India Limited

-- This is a system generated email, do not reply to this email --------------

Please use "VAARTA" for Internal communication.

2.3 Logon using Reset Password received on e-mail

2.3.1 At logon screen enter your User/Login ID and new Password received on e-mail ID mapped to your login id. Click on Logon button after filling the values.

PRANIT Portal
(POWERGRID Reverse Auction and Integrated Tendering Portal)

पावरग्रिड
POWERGRID

पावर ग्रिड कॉर्पोरेशन ऑफ इंडिया लिमिटेड
(भारत सरकार का उद्यम)
POWER GRID CORPORATION OF INDIA LIMITED
(Enterprise)

Enter User ID

User *

Password *   ●●●●●●●●

Enter Password

Check reCAPTCHA Challenge to Log On *

✓ I'm not a robot

reCAPTCHA
Privacy - Terms

Log On   Guest

Users Without Login May Click on Guest Button To view Details of Current Open Tenders/RFx
Logon Problems? Get Support

New Vendor? Register Now...
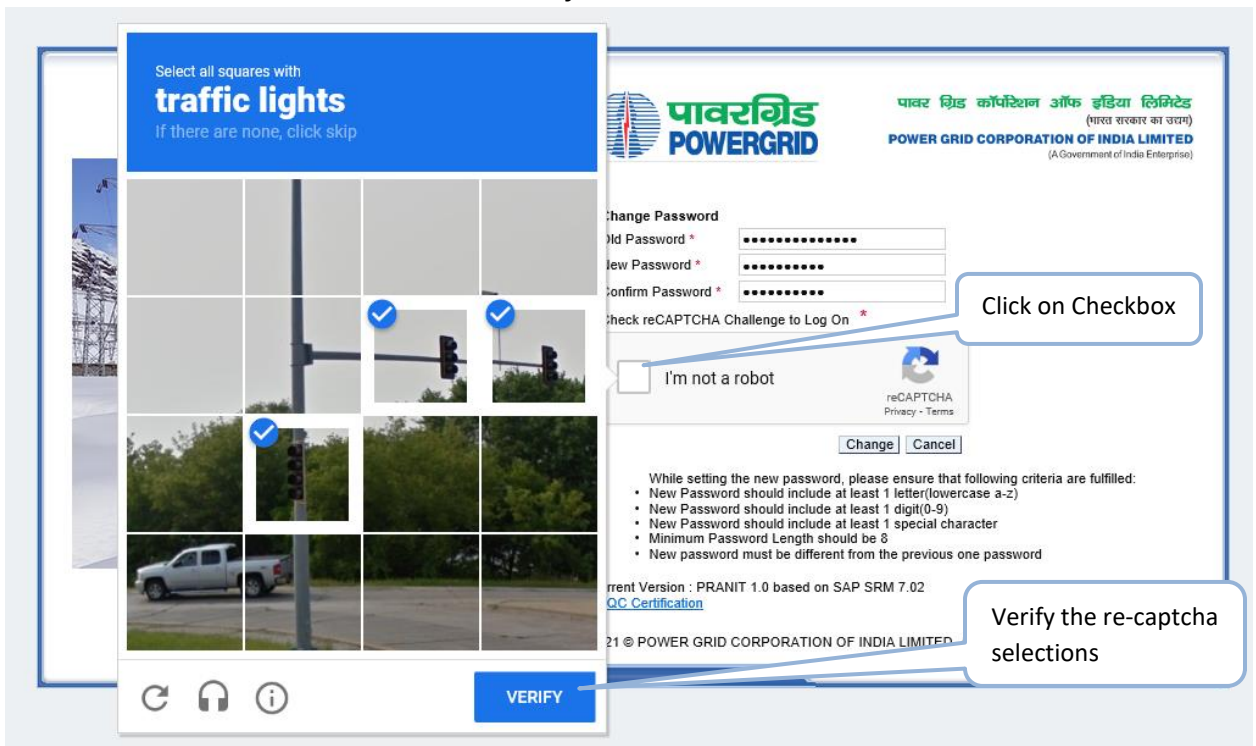Guidelines and Help Documents for Bidders
Current Version : PRANIT 1.1 based on SAP SRM 7.04
STQC Certification

Click Log on Button

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2.3.2   User shall be redirected to new screen wherein enter the same password as received on email in field "Old Password".

2.3.3   Set a new Password for your User ID.

2.3.4 Re-enter the new password in the "Confirm Password" field.

2.3.5 Click on Checkbox "I' m not a robot". Select the images as per the requirement mentioned on it and Click on Verify Button.

2.3.6 Click on Change Button. Your Password shall be reset successfully.

Note: In case of any issues or further help, please get in touch with e-tendering helpdesk team at the phone number mentioned at the link
https://etender.powergrid.in/new_logon2/User_Help_Menu.html or contact the Concerned RFx Owner/coordinator.